



*Manage your company's assets  
with absolute precision*

**HEAT® Asset Tracker takes the speculation out of tracking hardware and software assets**

No more sticky notes, no more lapsed vendor agreements and no more missing laptops.

**HEAT Asset Tracker reduces the complexity of asset tracking and takes the guess work out of:**

- **Asset inventories**
- **Software licence compliancy**
- **Asset redeployment**
- **Evaluating cost implications and the impact of software roll outs**

**The ability to perform these tasks simply will make a world of difference to your business**

You need an efficient and agile system. One that can be managed by virtually anyone at any time. With HEAT Asset Tracker, the cost savings begin immediately:

- Minimal training requirements
- No one person needs to be dedicated to asset management
- Runs unattended

- Minimise lost inventory
- No agent on PC
- Easy deployment
- Easy to understand graphical interface

**With HEAT Asset Tracker, you can:**

- Comply with software vendor licence agreements
- Add and delete assets quickly and easily
- Provide reports to your management group
- Know what assets your organisation has and where they are at all times

**HEAT Asset Tracker is easy to deploy and use**

HEAT Asset Tracker is a comprehensive, easy-to-use, asset management solution providing asset configuration, location and ownership information. You can begin scanning your entire organisation within a day.

You can capture office equipment from installation and deployment to moves, additions and changes through to disposal. This process helps to both control your IT budget and optimise operations.





# HEAT®

## Asset Tracker



Member of  
**FAST**

Promoting the legal  
use of software



### Reduce your total cost of ownership

A properly utilised asset tracking program can save up to 30% of your IT budget. HEAT Asset Tracker increases productivity and efficiency whilst minimising lost or stolen assets as well as lapsed software agreements. That alone is worth the investment.

In addition, HEAT Asset Tracker ensures you don't pay repair costs on equipment still under warranty or incur a late return fee for leased equipment. And with the HEAT Asset Tracker detailed change history, you can ensure that when you return leased equipment, it is in its original configuration – without items that may have been added later.

### HEAT integration

With one button click, HEAT Asset Tracker provides information directly to your help desk technicians who can then access the asset details and drill into the specific information for the caller's computer. With details on the hardware configuration, its software and changes made to the computer, you have all the information needed to solve the problem. Once it's solved, a simple 'point and click' transfers trouble shooting information into the call history.

### Gain control of your scanning environment with HEAT Asset Tracker

- Administrators at the server can change the 'questionnaire' via the centralised scanner
- The software library is maintained at the server plus it contains more than 10,000 software titles and can be modified to include specialised software
- New libraries may be imported on a quarterly basis – at no charge to customers who have purchased a Support & Maintenance plan

### In a review of HEAT Asset Tracker, the Federation Against Software Theft (FAST), commented:

"To put this review in context it needs to be said that HEAT Asset Tracker is part of a much larger application suite that manages a full range of help desk and support functions. As such the help desk suite is clearly a large and complex product to install but, that is said only as an observation and not a criticism. The Asset Tracker is a very smooth and easy package to use. At its basic 'out of the box' settings it does a creditable job of discovering all installed applications but using the 'all software' setting rather than the 'listed software' setting in the configuration panel turns it into a very powerful product indeed. Asset data is captured as XML files and is shown on screen as a Web look and feel. The information displayed is easily customised to highlight just what is required. The information generated is easily transferred into the help desk suite. Printed reports use Crystal Reports and a copy of that package is required to make the best use of this part of the Asset Tracker."

### Many additional scanned platforms are supported

What use is an inventory list that excludes many of your computer assets? When gathering an inventory of your assets, make sure to include them all. HEAT Asset Tracker includes scanners for MS-DOS® v6.22, 16-bit Microsoft® Windows®, 32-bit Windows (Microsoft Windows NT® 4.0 and Windows 95, 98, 98SE, Me, 2000 and XP), O/S 2 4.x, Mac® (OS 7, 8, 9, X), Novell® (NetWare® 4.x, 5.x and 6.0), UNIX® (AIX® 5.1, HP-UX 11.0, Solaris® 8 for Intel® and SunSparc), and Linux® (Red Hat® 5.2, 6.0, 6.2, Caldera 1.3, 2.2, Suse 6.1).

### HEAT Asset Tracker system requirements

| System | <1,000 Assets | 1,001-2,999 Assets    | >3,000 Assets                                |
|--------|---------------|-----------------------|--|
| CPU    | Pentium®III   | Pentium III or higher | Contact your<br>FrontRange<br>Representative |
| Speed  | 750 MHz       | 800 MHz               |  |
| RAM    | 512 MB        | 1 GB                  |  |

### HEAT add-ons deliver even greater value

To learn more about HEAT add-on modules, such as HEAT Plus Knowledge, iHEAT, HEAT Self Service or HEAT Plus Remote Support Suite visit [www.frontrange.co.za](http://www.frontrange.co.za)

FrontRange Solutions SA (Pty) Ltd  
1 Albury Park, Albury Road  
Dunkeld West  
Gauteng

Tel: +27 11 325 5600  
Fax: +27 11 325 5660  
Email: [info\\_sa@frontrange.com](mailto:info_sa@frontrange.com)  
[www.frontrange.co.za](http://www.frontrange.co.za)

