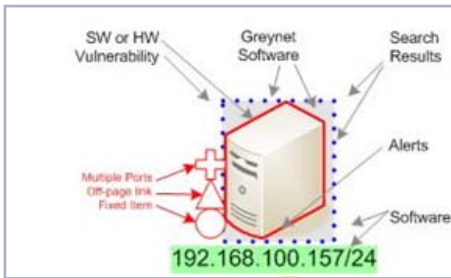


FrontRange Discovery™ Visual

Putting the IT estate in perspective

Sometimes the easiest way to understand what's happening on the network is to see it with your own eyes. Discovery Visual from FrontRange Solutions turns critical inventory data into interactive graphical views of your IT assets.

Drill down into all IT assets



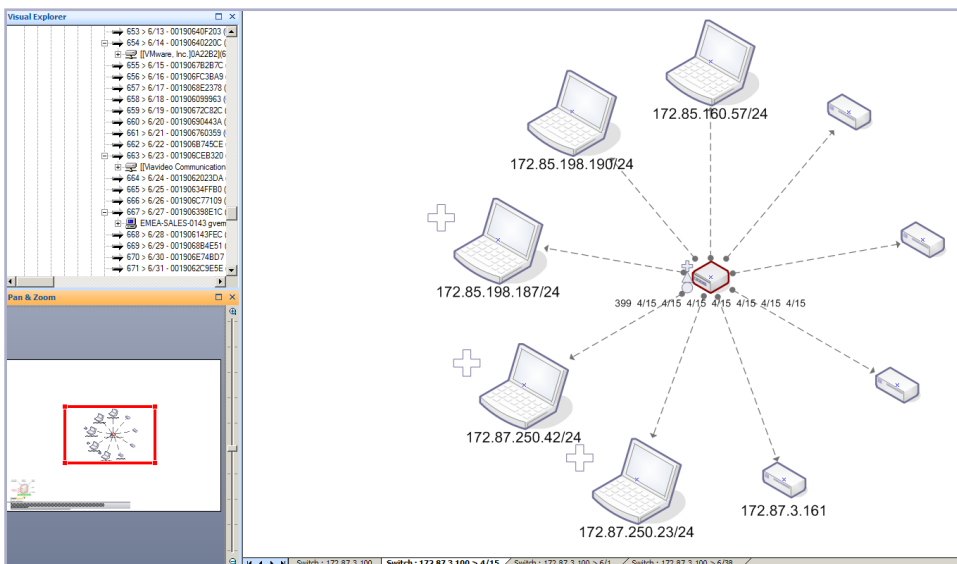
From a general overview of the entire network, down to understanding PCs at the component level, Discovery Visual helps IT staff, managers and executives fully scope and understand their IT estate by dynamically presenting all discovered assets in a graphical format. This enables users to quickly assess the relationships between PCs and switches; compare the status of different machines across the

network; determine the extent of software deployments and much more. With the adage that 'a picture paints a thousand words', Discovery Visual helps managers make informed decisions more swiftly and provides an at-a-glance reference to the state of the network.

Discovery Visual is based on standard Microsoft Visio* technology and as such requires no specialist skills or training – the solution can start delivering value to the business from the moment it is installed.

* Requires MS Visio 2007 Professional

See at-a-glance relationships between IT Assets



FrontRange Modules and Solutions

FrontRange License Manager™

Tracks software usage against actual entitlements to avoid costly audits and over-licensing. Compliance can be demonstrated quickly and accurately with detailed audit reports. Software assets can be managed more efficiently throughout their lifecycle.

FrontRange Desktop & Server Management

Fully-automated infrastructure tools, such as automated software packaging and deployment, configuration management and policy-based compliance monitoring. Proactive management and optimization of an ever-changing IT environment.

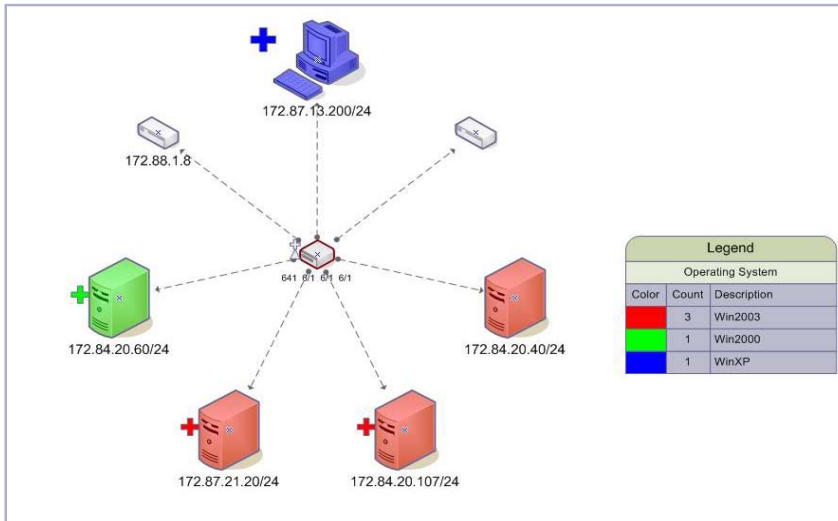
FrontRange™ IT Service Management

Features nine ITIL® compatible modules for end-to-end IT service lifecycle management. Combines self-service functionality with advanced telephony to automate and accelerate IT service delivery.

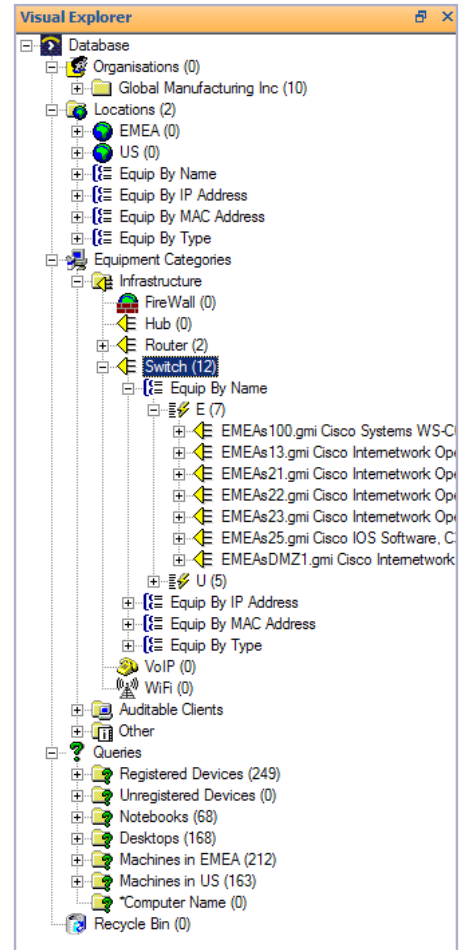
HEAT® Service and Support

Help desk solution with incident and inquiry tracking, case management, automation tools, advanced telephony, self-service functions, knowledge management, and mobile service desk.

Color-coding helps highlight potential issues



Full Asset Repository Look-up



Business Benefits

- Make better IT decisions**
A full network visualization based on an up-to-date inventory of IT Assets enables faster and better decisions about IT needs today and tomorrow.
- Migrations, Upgrades and Capacity Planning**
Use visualizations to help plan and monitor IT projects – use simple color-codes to follow the progress of initiatives such as migrations or hardware refreshes; spot problems before they impact on delivery.
- IT Service Optimization & Risk Mitigation**
Identify the possible impact of network changes and system downtime; immediately access user, software and configuration data on all PCs and hardware assets.

Key Features

- Instantly create network maps from Discovery data**
Build a complete visual view of the network on-demand from the Discovery asset repository; customize views to suit your IT management needs.
- Monitor changes over time**
Identify risks, dependencies and changes by refreshing network maps – set color-codes to alert administrators to critical changes or potential problems on the network.
- Instant drill-down**
Dive into specific devices from high-level views to access latest location, configuration and usage information. Access the full Discovery data set through the Visual interface.
- Share information & diagrams**
Create searchable web pages combining graphics and data for easy consumption by colleagues across the organization. Prepare executive reports using formats such as Excel, html and xml.

MORE INFORMATION

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